

Work With Us On Zendesk

1



Open your web browser to:

<https://greenscapesfl.zendesk.com/hc/en-us>

2

Click on “sign up” in
green box shown to
the right

3

You will receive an email similar to the one
shown below

Click on the
blue link
“Create
Password”

• Create a password for Greenscapes of SWFL



Greenscapes of SWFL
From: support@greenscapesfl.zendesk.com
To: kristi

Welcome to Greenscapes of SWFL. Please click the link below to create a password and sign-in.

[Create a password](#)

If you didn't sign up to Greenscapes of SWFL using this email address, you can safely ignore this email.

This email is a service from Greenscapes of SWFL. Delivered by **Zendesk**.

Zendesk Continued

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Enter your name and create a password



Choose your secret password

You'll use this password to sign in to Greenscapes of SWFL.

Your name

Your password

Password requirements:

- ✓ must be at least 5 characters
- ✓ must be fewer than 128 characters
- ✓ must be different from email address

[Set password](#)

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On the top right click "submit request"



You can also monitor any created tickets under "recent activity" as shown above

Zendesk Continued

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Complete the form as shown to the right

Submit a request

Area Number (optional)

Address (required)

Phone Number (optional)

Code

Message

How can we help you today? (required) (You can support your request with a photo)

Attachments (optional)

Submit a new request

Submit

7

Your request will look something like this

Greenscape | Department of Landscape & Parks
Department of Landscape & Parks | Request

Submitted via [New request has successfully submitted](#)

Water on windows

1 Your Open Page

in a browser window

Can someone please check the irrigation that is spraying on my left side window?

2 Add to conversation

Mark as solved

Requester	Mark Eden Taylor
Created	Today at 10:18
Last activity	Today at 10:18
Assigned to	Alyse Daniels
At	me
Status	Open
Priority	Normal
Requester	me
Phone Number	335-443-4471
Address	3800 Lee Road
Current Request type	Request

Help

Zendesk Continued

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**You will
receive an
email with
your ticket
number as
shown to
the right**

